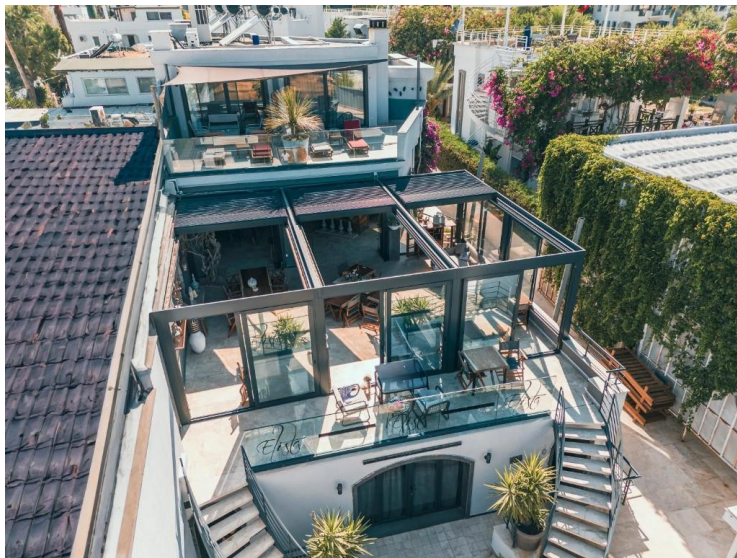


ELISTA HOTEL & SPA

Sustainability Report (2024)



Sustainability Policy

This sustainability report, published on behalf of Elista Hotel Bodrum, presents the sustainability performance and impacts of our facility to all stakeholders. As a tourism investment company that prioritizes guest satisfaction, we continue our operations with this focus.

In line with our Environmental Sustainability and Energy Efficiency Policy:

- We aim to use water, energy, and all natural resources efficiently and share this sensitivity with our employees, guests, and suppliers.
- We identify the negative impacts of our activities on the environment and work to control potential hazards and waste during the course of our operations to protect the environment and ensure its sustainability.
- We train our employees on environmental issues and sustainability, raising their awareness and sensitivity.
- We aim to minimize negative environmental impacts during our operations and manage potential hazards and waste to protect and sustain the environment.

In line with our Child Rights Policy:

- We support the abolition of child labor.
- We offer areas where child guests can feel safe, free, and happy, and express their thoughts, feelings, and wishes with ease.
- We provide a healthy and safe working environment for our employees and offer various means for them to express their requests, suggestions, and complaints.
- We evaluate the feedback from our employees and contribute to the development of our management systems.

In line with our Accessibility Policy:

- Our hotel commits to providing accessible tourism services for everyone within its capabilities and informs its customers and stakeholders via the internet.

In line with our Cultural Sustainability Policy:

- We inform our guests and employees about the local region's natural and cultural heritage.

- We are committed to ensuring that every service we offer helps to preserve and promote the destination's culture, heritage, and local economy.
- We aim to contribute to the local economy by providing local employment and sourcing supplies locally.
- We evaluate all guest feedback and improve our processes based on the data we gather.
- We work to protect the natural landscape, historical, cultural, and archaeological assets in the regions where we operate.

In line with our Purchasing Policy:

- We evaluate and analyze the quality and features of products/services we purchase in terms of user satisfaction. We behave fairly, honestly, and impartially when selecting suppliers.
- We prefer tools, equipment, products, and services that generate less waste.
- We prioritize local suppliers and adhere to fair trade practices while ensuring environmentally conscious purchasing through our efficient procurement policies.
- We aim to act in line with the principles of 'Fair Trade' and 'Equal Opportunity' in product and service acquisitions for our business.
- We regularly monitor and evaluate our suppliers through meetings and visits, promoting mutual trust, effective communication, and a sense of partnership to share and support sustainability practices with our stakeholders.
- We ensure that the products we purchase are environmentally friendly, energy-efficient, recyclable, and made from recycled materials.

In line with our Women's Rights and Gender Policy:

- We respect human rights and reject all forms of discrimination based on language, religion, race, gender, etc.
- We oppose any form of exploitation or harassment, whether commercial, sexual, or otherwise, of vulnerable groups and special protected groups.
- We respect our employees' labor rights and follow them in accordance with legal regulations.

Our Savings Measures:

- Guests are informed about less frequent linen and towel changes to reduce detergent and water usage.
- Most lighting in public areas and rooms is LED-based.
- Hot water is provided through a solar energy system at our hotel.
- Most of our suppliers are selected from within the peninsula's boundaries.
- Recyclable yellow paper is used instead of white paper in all departments.
- Water dispensers are used in staff and guest areas to reduce plastic use.
- Local herbs from Bodrum and traditional Turkish products are featured on the menu.
- Faucets and lighting in public area toilets have been replaced with sensor-based systems.

Additionally, in our communication with guests:

- We encourage guests to walk to nearby areas such as local markets, surrounding stores, restaurants, and cafés.
- We provide information about the historical and cultural sites in the Bodrum area both verbally and via QR codes.

Our Target Plans:

- To use recyclable and refillable models in guest room amenities.
- To encourage guests to change their sheets and towels less frequently, reducing detergent and water usage by providing more information on sustainability.
- To train staff on environmental management and waste reduction.
- To reduce water consumption through planned system improvements.
- To improve the survey system to raise guests' awareness of sustainability.
- To increase the proportion of environmentally friendly products purchased.
- To make improvements in accessibility for disabled guests.